

Annex V

Table a
Parameter Estimates

Dependent Variable: hardship_all Hardship of the entire process (based on stages)

Parameter		B	Std. Error	t	Sig.	95% Confidence Interval		Partial Eta Squared	Noncent. Parameter	Observed Power(a)
						Lower Bound	Upper Bound			
Intercept		1,167	,235	4,970	,000	,706	1,628	,034	4,970	,999
staff attitudes		,232	,033	7,027	,000	,167	,297	,066	7,027	1,000
treatment		,432	,039	10,972	,000	,355	,509	,148	10,972	1,000
number of visits		-,162	,028	-5,865	,000	-,216	-,108	,047	5,865	1,000
got visa		,205	,078	2,622	,009	,052	,359	,010	2,622	,745
watin time		-,004	,002	-2,774	,006	-,008	-,001	,011	2,774	,791
length procedure		-,004	,002	-2,190	,029	-,007	,000	,007	2,190	,590
fee paid		,107	,053	2,020	,044	,003	,210	,006	2,020	,523
Belgium		,107	,096	1,123	,262	-,080	,295	,002	1,123	,202
Czech Republic		,298	,083	3,588	,000	,135	,461	,018	3,588	,948
Finland		,320	,091	3,528	,000	,142	,498	,018	3,528	,941
Germany		,171	,085	2,017	,044	,004	,337	,006	2,017	,521
France		,123	,091	1,356	,176	-,055	,302	,003	1,356	,273
Poland		,265	,087	3,052	,002	,095	,436	,013	3,052	,862
Great Britain		,228	,091	2,508	,012	,050	,407	,009	2,508	,707
Lithuania		0(b)
[edu=elementary]		-,088	,303	-,290	,772	-,683	,507	,000	,290	,060
[edu=high school]		,037	,044	,830	,407	-,050	,124	,001	,830	,132
[edu=college]		0(b)
age		,000	,002	,057	,955	-,003	,003	,000	,057	,050
gender (1=male; 2=female)		-,002	,040	-,040	,968	-,079	,076	,000	,040	,050

a Computed using alpha = ,05

b This parameter is set to zero because it is redundant.

Model Summary

Model	R	R Square	Adjusted R Square	Std. Error of the Estimate
1	,700(a)	,490	,481	,51810

a Predictors: (Constant), prior visits How many visits in destination country in the course of last two years, number of visits How many visits?, got visa Got a visa?, fee paid Was consular fee paid?, age years Respondent age, gender Gender, waiting time Time spent in all lines (in hours), edu Education, length procedure Length of Procedure in days, staff attitudes Personnel's attitude (mean), treatment Assessment of Treatment (based on phases)

Table b

Coefficients(a,b)

			Unstandardized Coefficients		Standardized Coefficients	t	Sig.	Collinearity Statistics	
			B	Std. Error	Beta			Tolerance	VIF
Model	1	(Constant)	,773	,234		3,305	,001		
		treatment Assessment of Treatment (based on phases)	,483	,040	,392	11,967	,000	,661	1,512
		staff attitudes Personnel's attitude (mean)	,267	,037	,244	7,294	,000	,636	1,573
		number of visits How many visits?	-,155	,031	-,146	-4,979	,000	,820	1,219
		got visa Got a visa?	,400	,082	,136	4,888	,000	,922	1,084
		waiting time Time spent in all lines (in hours)	,000	,001	,011	,411	,681	,962	1,039
		length procedure Length of Procedure in days	-,004	,002	-,066	-2,316	,021	,880	1,136
		fee paid Was consular fee paid?	,093	,053	,047	1,744	,082	,959	1,043
		college edu College education	-,036	,049	-,020	-,739	,460	,933	1,072
		gender Gender	,028	,043	,018	,666	,505	,975	1,026
		age years Respondent age	,000	,002	-,008	-,295	,768	,986	1,014

a Dependent Variable: hardship_all Hardship of the entire process (based on stages)

b Weighted Least Squares Regression - Weighted by weight

Model Summary

		R	R Square	Adjusted R Square	Std. Error of the Estimate
Model	1	,673(a)	,453	,446	,31072

a Predictors: (Constant), age_years Respondent age, treatment Assesment of Treatment (based on phases), fee_paid Was consular fee paid?, length_procedure Length of Procedure in days, gender Gender, wating_time Time spent in all lines (in hours), got_visa Got a visa?, college_edu College education, number_of_visits How many visits?, staff_attitudes Personnel's attitude (mean)